

## Terms and Conditions. (NBN Phone PLANS)

Please note that AZnet "Terms" are in a summary format only and need to be read in conjunction with AZnets: Acceptable Use Policy and AZnets Terms and Conditions.

The Terms page is a summary only, for further information please call AZnet Sales on 1300 036 888.

- All plans and costings are inclusive of GST.
- This Service is billed a month in advance.
- This service is not necessarily available in all areas.
- In a Phone offer, there is no minimal contract period for NBN Phone.
- Payment option available include Direct Debit, Credit card, BPay, Selected Banks and the Post Office\*. (Payments made at the Post Office do incur a surcharge of \$3-30 per payment.)
- There is no early cancellation fees applicable except for usage charges incurred in the month of cancellation.
- If NBN Co deems your residence as a New Development site then there is a charge of \$300 Inc, of GST applicable. During the provisioning process, you will be advised if this classification is applicable.
- There is a one off network charge of \$59.00 for all new NBN Phone connections
- Connection time is dependant to what extent NBN Co has completed the pre provisioning criteria. However, once the order is submitted we will be able to respond with a pre approved installation date.
- Connection fee of 30 cents applies to all calls except local.
- 13/1300 numbers: 35 cents per call.
- Timed calls are billed in 60-second increments.
- Competitive International NBN calling rate available at <http://Aznet.net.au/rates.html> .
- Please be aware that in the event of a power failure, your AZnet NBN phone will not work nor will you be able to make emergency calls.
- AZnet competitive NBN phone charges are based on the premise that the Customer agrees to waive the Customer Service Guarantee. For further information please call AZnet Sales on 1300 833 835.
- There are no charges for upgrading a NBN plan or speed, however if you were to downgrade your existing plan then a once off charge of \$49 would apply.

Please note

**NBN Special Promotional offer. \$48.88 Unlimited Data** is conditional on selecting the Unlimited Data, Basic Voice and Entry speed plan. There is no contract term applicable.